



Introducing NEPTUNE 360

Monitor your water usage anytime with Neptune360,
our new online customer portal.
With Neptune360, you can:

- View your water usage by month, day, or hour
- Track consumption trends and better understand your usage
- Receive alerts for unusually high water use that may indicate a leak
- Manage your usage from the convenience of your computer or mobile device

Neptune360 gives you the tools
to stay informed, conserve
water, and avoid surprises on
your bill.
Sign up today and start taking
control of your water usage!





Neptune360 Account Setup

1. Open the Neptune360 Sign-Up Page <https://lcjmwsc.my360-app.com>
2. Click “Create Account”
3. Accept the Terms and Conditions, Review the terms and conditions, accept them, and click Next.
4. Enter Your Account Information- Provide the following details exactly as they appear on your water bill: Account Number, Name, or Street Address
5. Set Up Security Questions, Choose three security questions and enter your answers.
6. Click “Sign Up”
7. Submit your information to complete the account creation process.

Once your account is created, you can:

View your reading information, monitor your water usage, and receive alerts.

For help navigating Neptune360, visit the My360 Library to watch helpful how-to videos.

